



FEMA

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FEMA News Desk: (225) 389-2408
FEMA-NewsDesk-Louisiana-Disasters@fema.dhs.gov

News Release

FEMA Expands Effort to Reach Ida Survivors

BATON ROUGE, La. – Several small, temporary FEMA disaster recovery centers have opened in hurricane-affected areas, while FEMA teams go door to door in communities– a combined effort by the state and FEMA to continue to reach survivors in need.

Specialists at these temporary disaster recovery centers are equipped to help survivors apply with FEMA, upload documents needed in the application process and answer questions about specific cases. In addition, Customer Service Representatives from the U.S. Small Business Administration (SBA) will also be on hand to provide program information, answer any questions and explain how to apply for SBA’s low-interest disaster loans for businesses, private non-profits, homeowners and renters.

These recovery centers will be open on a short-term basis, while locations for longer-term facilities are being identified and set up. Survivors can visit any one of the temporary Disaster Recovery Centers (details below). Hours of operation and locations may be updated frequently, as they are temporary in nature.

Check the FEMA App or visit [FEMA DRC Locator](#) for all future updates. All centers will follow COVID-19 precautions and masks will be required by both FEMA specialists and survivors.

FEMA teams are also canvassing in affected parishes to connect directly with survivors who need help applying for FEMA assistance. Team members will wear FEMA attire and carry FEMA photo IDs. If a photo ID is not displayed, survivors are encouraged to ask to see it.

Current (Sept. 16, 2021) temporary disaster recovery center locations:

Lafourche Parish

- Lafourche Parish Government Complex
4876 Highway 1
Raceland, LA 70394
Hours of operation: 8 a.m. – 5 p.m.

Jefferson Parish

- **Jefferson Health Department**
1855 Ames Blvd.
Marrero, LA 70072
Hours of operation: 8 a.m. – 6:00 p.m.

- **Jean Lafitte Senior Center**
4927 Treasure Blvd.
Lafitte, LA 70067
Hours of operation: 10 a.m. – 5:30 p.m.

Plaquemines Parish

- **Belle Chasse Library**
8442 Highway 23
Belle Chasse, LA 70037
Hours of operation: 8 a.m. – 6 p.m.

- **Rev. Percy Griffin Community Center**
15577 Highway 15
Braithwaite, LA 70040
Hours of operation: 8 a.m. – 4 p.m. (Thursday, Sept. 16: open 2 – 4 p.m.)

- **YMCA – Buras**
36342 Highway 11
Buras, LA 70041
Hours of operation: 8 a.m. – 6 p.m. (Thursday, Sept. 16: open 2 – 6 p.m.)

Tangipahoa Parish

- **Tangipahoa Parish Library-Hammond Branch**
314 E. Thomas St.
Hammond, LA 70401
Hours of operation: 10 a.m. – 6 p.m.

Orleans Parish

- **Cut Off Recreation Center New Orleans**
6600 Belgrade St.
New Orleans, LA 70131
Hours of operation: Weekdays: 10 a.m. – 6 p.m. (Saturdays: 9 a.m. – 2 p.m.; Sundays: closed)

- **Joe W. Brown Recreation Center**
5601 Read Blvd.
New Orleans, LA 70127
Hours of operation: Weekdays: 10 a.m. – 6 p.m. (Saturdays: 9 a.m. – 2 p.m.; Sundays: closed)

- **Milne Recreation Center**
5420 Franklin Ave.
New Orleans, LA 70122
Operation Hours: Weekdays: 10 a.m. – 6 p.m. (Saturdays: 9 a.m. – 2 p.m.; Sundays: closed)

- **Rosenwald Recreation Center**
1120 S. Broad St.
New Orleans, LA 70125
Operation Hours: Weekdays: 10 a.m. – 6 p.m. (Saturdays: 9 a.m. – 2 p.m.; Sundays: closed)

Residents do not have to meet with FEMA specialists in person to apply for assistance. The fastest way to apply is online at [DisasterAssistance.gov](https://www.fema.gov/disaster/4611). Survivors can also apply by phone at **800-621-3362** or (TTY) **800-462-7585**. Phone lines currently operate 24-hours a day, seven days a week. Those who use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

Survivors should be prepared to provide the following information to apply with FEMA:

- Social Security number
- Address of the damaged property
- Description of the damage
- Information about insurance coverage
- A current contact telephone number
- An address where you can receive mail
- Bank account and routing numbers for direct deposit of funds

For the latest information visit [fema.gov/disaster/4611](https://www.fema.gov/disaster/4611). Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6 or on Facebook at facebook.com/FEMARegion6/.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448 (TTY 800-462-7585). Survivors can apply by phone at 800-621-3362 or (TTY) 800-462-7585. Phone lines currently operate 24-hours a day, seven days a week. Those who use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish).